



# Parcel services – digital contract prices

The prices are determined by the parcel's actual weight or volume weight (width x length x height x 250 kg/m<sup>3</sup>), whichever is greater. The minimum charge of a parcel is for 1 kilogram. The minimum weight is 100 g. Read more starting on page 5.

## Prices level 1

**Valid until further notice, less than 500 parcels per calendar year**

### Parcels picked up from a Posti outlet or Parcel Locker

	€/item	€/kg
Postal Parcel (max 26 x 32 x 40 cm)	<b>5.90</b>	
Postal Parcel (larger than 26 x 32 x 40 cm)	<b>5.90</b>	<b>0.30</b>

### Parcels delivered to the recipient's mail slot

	€/item
Small Parcel	<b>4.50</b>
Small Parcel To Door	<b>4.90</b>

### Shipments of goods delivered to the recipient's doorstep

One package	€/item	€/kg
Home Parcel (max 26 x 32 x 40 cm)	<b>10.90</b>	
Home Parcel (over 26 x 32 x 40 cm)	<b>10.90</b>	<b>0.30</b>
Express Parcel (max 26 x 32 x 40 cm)	<b>8.90</b>	
Express Parcel (over 26 x 32 x 40 cm)	<b>8.90</b>	<b>0.30</b>

## Express Parcel delivery fee

Delivery zone	€/item
Zone 1	<b>0.60</b>
Zone 2	<b>1.20</b>

## Returns

Return type	€/item	€/kg
Return / Unclaimed Shipment (max 26 x 32 x 40 cm)	<b>6.90</b>	
Return / Unclaimed Shipment (over 26 x 32 x 40 cm)	<b>6.90</b>	<b>0.30</b>

## Prices level 2

### Parcels picked up from a Posti outlet or Parcel Locker

	€/item	€/kg
Postal Parcel (max 26 x 32 x 40 cm)	<b>5.70</b>	
Postal Parcel (larger than 26 x 32 x 40 cm)	<b>5.70</b>	<b>0.30</b>

### Parcels delivered to the recipient's mail slot or doorstep (sivulla 1)

	€/item
Small Parcel	<b>4.40</b>
Small Parcel To Door	<b>4.80</b>

### Shipments of goods delivered to the recipient's address

	€/item	€/kg
Home Parcel (max 26 x 32 x 40 cm)	<b>10.50</b>	
Home Parcel (over 26 x 32 x 40 cm)	<b>10.50</b>	<b>0.30</b>
Express Parcel (max 26 x 32 x 40 cm)	<b>8.50</b>	
Express Parcel (over 26 x 32 x 40 cm)	<b>8.50</b>	<b>0.30</b>

## Express Parcel delivery fee

A delivery zone fee will be added to Express Parcels in accordance with the parcel's destination postal code: € 0.60/item for zone 1 and € 1.20/item for zone 2.

See the postal code delivery zones [here](#).

Delivery zone	€/item
Zone 1	<b>0.60</b>
Zone 2	<b>1.20</b>

## Returns

Return type	€/item	€/kg
Return / Unclaimed Shipment (max 26 x 32 x 40 cm)	<b>6.70</b>	
Return / Unclaimed Shipment (over 26 x 32 x 40 cm)	<b>6.70</b>	<b>0.30</b>

The services mentioned above are provided by Posti Ltd. **List prices** are used for other services provided by Posti Ltd or Posti Distribution Ltd.

## Additional services

Additional service	Postal Parcel	Home Parcel	Small Parcel	Express Parcel
Notice of Arrival on paper	2.50	2.50	2.50	2.50
Fragile	3.50	3.50		3.50
Oversized	3.50	3.50		3.50
Cash on Delivery	7.50			
Handing over to the Addressee in Person*	5.00	5.00		5.00
Pickup reminder by mail	2.50			
Extended Storage Time	1.50			
TDG (VAK)	5.00	5.00		5.00
Call Before Delivery				4.50
Delivery time agreed by telephone	9.20	9.20		9.20
Saturday Delivery				12.50
Electronic printing of address labels	2.50	2.50	2.50	2.50
Modifications to Information of an Item				15.83
Copy of Dispatch Document or Invoicing Document				9.11

\*Not to a parcel point

## Corrective work /item

Corrective work /item	€
Address label not machine-readable	8.50
Tracking code incorrect or incomplete	8.50
TDG information incorrect or incomplete	8.50
Packaging incomplete	8.50

## Items delivered to Åland

Items delivered to Åland	€
Ferry surcharge / item	5.50
Order correction: Product size exceeded / shipment	4.50

## Separate Pick-Ups and Deliveries

Number of individual parcels	1–5	6–10	11–15	16–20	21–99
€	10.50	18.51	29.56	37.77	88.66

Transport units	1	2	3	4	5	6	7	8	9	10 and more
€	40.35	30.40	24.63	20.13	17.13	15.06	13.46	12.25	11.55	10.76

Pick-up order by telephone and e-mail € 8.20/pick-up

## How is the price calculated?

### Shipment:

The price of the shipment is determined on the basis of the service type and the size of the parcel. Small Parcels and Postal Parcels, Home Parcels, Express Parcels and returns with a maximum size of 40 x 32 x 26 cm have fixed prices.

The prices of other services are determined on the basis of the parcel's actual weight or volume weight (see the example on page 12).

### Additional services:

The price changes if you order additional services (e.g. Cash on Delivery).

### Value added tax (VAT):

VAT valid at the time will be added to prices during invoicing.

No VAT is added to the tariffs and rates applying to mail addressed to the Åland Islands, special areas outside the European Union's excise and VAT zone and non-EU member states.

### Invoicing:

If the total price of parcels sent per week exceeds € 100, we will send an invoice weekly. Invoices of less than € 100 will be invoiced monthly.

The price of the paper invoice is € 5.24 + VAT/invoice.

The invoicing information for existing invoicing customers will remain unchanged.

### Level 2 pricing:

Price level 2 comes into force when the number of items exceeds 500 in a calendar year. The number includes domestic parcel products. The number of shipments is checked monthly.

Existing and new customers start at level 1.

Example: In July, the total volume exceeds 500 parcels. The volume check will be carried out in August.

# Dimensions for domestic items

## Parcels

### Small Parcel to the mail slot and to door and return item (not tracked)

- maximum width: 35 cm for mail slot/38 cm for door
- maximum depth: 3 cm for mail slot/38 cm for door
- maximum length: 25 cm for mail slot/38 cm for door
- maximum weight: 2 kg for mail slot/4 kg for door

### Postal Parcel, Home Parcel, Express Parcel and Return

- longest side maximum 100 cm and other sides maximum 60 cm
- longest side + circumference maximum 300 cm
- parcel locker maximum size 60 x 60 x 40 cm
- maximum weight 25 kg

With Oversized additional service

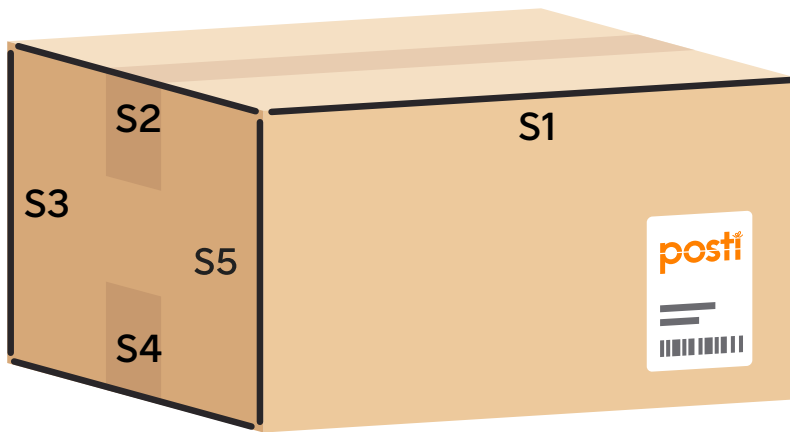
- longest side max 200 cm (Postal Parcel), 240 cm (Home Parcel, Express Parcel and Return)
- longest side + circumference max 300 cm (Postal Parcel), 350 cm (Home Parcel, Express Parcel and Return)
- postal parcel's maximum weight 25 kg
- Home Parcel's, Express Parcel's and Return's maximum weight 35 kg

The price of the Oversized additional service (€ 3.50) will be added to the price of oversized items

## How to measure longest side + circumference

- **Step 1:** identify and measure the longest side of your parcel (S1)
- **Step 2:** measure the circumference (S2+S3+S4+S5).

Longest side (S1) + circumference (S2+S3+S4+S5) = your total.



If the total is max 300 cm with a max weight of 25 kg\*  
the shipment can be sent as a parcel.

If either dimensions or weight exceeds allowed max, the shipment will need to be sent as freight.

\*Express Parcel's weight can be max 35 kg with Oversized additional service.

# International Goods Transport Services

Reference table of two letter country codes can be found in Country Codes section of this document.

## Parcel Baltic, Parcel Baltic Return, and Parcel Baltic Undelivered

Size	Baltic, €/pc	Baltic, €/kg
(max 26 x 32 x 40 cm)	7.90	
(over 26 x 32 x 40 cm)	7.90	
(over 26 x 32 x 40 cm)		0.30

Additional service	€/item
Oversized	3.50
Fragile	3.50
Home Parcel	3.50
LQ Process permit	19.45

## PickUp Parcel and PickUp Parcel Undelivered

Size	SE, DK, €/pc	SE, DK, €/kg
(max 26 x 32 x 40 cm)	8.90	
(over 26 x 32 x 40 cm)	8.90	0.30

Additional service	SE, DK, €/pc
Oversized	3.50
LQ Process permit	19.45

## Customer Return

Size	SE, DK, €/pc	SE, DK, €/kg
(max 26 x 32 x 40 cm)	9.90	
(over 26 x 32 x 40 cm)	9.90	0.30



Additional service	SE, DK, €/pc
Oversized	3.50
LQ Process permit	19.45

### Priority - Postal Parcel International and IRS International Return

Size	EU countries, €/pc	EU countries, €/kg	Rest of the world, €/pc	Rest of the world, €/kg
(max 26 x 32 x 40 cm)	<b>19.90</b>		<b>29.90</b>	
(over 26 x 32 x 40 cm)	<b>19.90</b>	<b>2.90</b>	<b>29.90</b>	<b>6.90</b>

Additional service	Baltic, €/pc	Rest of the world
Oversized	<b>3.50</b>	<b>3.50 €/pc</b>

### Parcel Connect, Parcel Connect Return and Parcel Connect Undelivered

Size	DE, €/pc	DE, €/kg	Other EU countries, €/pc	Other EU countries, €/kg
(max 26 x 32 x 40 cm)	<b>8.90</b>		<b>12.90</b>	
(over 26 x 32 x 40 cm)	<b>8.90</b>	<b>0.30</b>	<b>12.90</b>	<b>0.30</b>

Additional service	DE, €/pc	Other EU countries, €/pc
Oversized	<b>3.50</b>	<b>3.50</b>

More about country-specific dimensions and limitations [here](#).

If you need more information about items delivered abroad, please contact **our customer service**.

# Dimensions for international items

## Parcels

### Parcel Baltic

- Minimum size 15 x 15 x 1 cm
- Minimum weight 100 g
- Maximum size 59 x 60 x 36 cm
- Maximum weight 25 kg

With Oversized additional service

- Longest side maximum 200 cm
- Longest side + circumference maximum 360 cm
- Maximum weight 35 kg

### PickUp Parcel

- Minimum size 23 x 13 x 1 cm
- Minimum weight 100 g
- Longest side maximum 100 cm and other sides maximum 60 cm
- Longest side + circumference maximum 300 cm
- Maximum weight 20 kg

With Oversized additional service:

- Longest side maximum 150 cm
- Maximum weight 20 kg

### Priority Parcel

- Minimum size 25 x 15 x 3 cm
- Longest side maximum 100 cm
- Longest side+ circumference maximum 300 cm (with country-specific restrictions).
- Maximum weight 25 kg/parcel (with country-specific restrictions).

With Oversized additional service:

- Longest side maximum 150 cm
- Maximum weight 30 kg (with country-specific limitations)

## Parcel Connect

- Minimum size 11 x 15 x 1 cm
- Minimum weight 100 g
- Maximum size 100 x 60 x 60 cm
- Maximum weight 25 kg

With Oversized additional service

- Longest side maximum 200 cm
- Longest side + circumference maximum 360 cm
- Maximum weight 31,5 kg

## Country codes

Country	Code	Country	Code
The Netherlands	<b>NL</b>	Norway	<b>NO</b>
Belgium	<b>BE</b>	Portugal (mainland)	<b>PT</b>
Bulgaria	<b>BG</b>	Poland	<b>PL</b>
Spain (mainland)	<b>ES</b>	France	<b>FR</b>
Ireland	<b>IE</b>	Romania	<b>RO</b>
Great Britain	<b>GB</b>	Germany	<b>DE</b>
Italy	<b>IT</b>	Slovakia	<b>SK</b>
Austria	<b>AT</b>	Slovenia	<b>SI</b>
Greece (mainland)	<b>GR</b>	Switzerland	<b>CH</b>
Croatia	<b>HR</b>	Denmark	<b>DK</b>
Latvia	<b>LV</b>	Czechia	<b>CZ</b>
Lithuania	<b>LT</b>	Hungary	<b>HU</b>
Luxembourg	<b>LU</b>	Estonia	<b>EE</b>

## Price examples

Parcel size and weight	Small Parcel	Postal Parcel	Home Parcel	Express Parcel	Customer Return
<b>Contact lenses</b> (25 x 16 x 3 cm, 0.2 kg)	€ 4.50	€ 5.90	€ 10.90	€ 8.90	€ 6.90
<b>Dumbbells</b> (32 x 32 x 12 cm, 10 kg)		€ 5.90	€ 10.90	€ 8.90	€ 6.90
<b>A sweater</b> (32 x 32 x 12 cm, 0.5 kg)		€ 5.90	€ 10.90	€ 8.90	€ 6.90
<b>Kettlebell</b> (43 x 35 x 18 cm, 12 kg)		€ 9.50	€ 14.50	€ 12.50	€ 10.50
<b>A pillow</b> (43 x 35 x 18 cm, 1 kg)		€ 7.94	€ 12.94	€ 10.94	€ 8.94
<b>A table</b> (120 x 20 x 60 cm, 14 kg)		€ 20.20	€ 25.20	€ 23.20	€ 21.20
<b>A carpet</b> (220 x 20 x 60 cm, 14 kg)					
<b>Dog food bags</b> (90 x 50 x 25 cm, 28 kg)				€ 20.83	
<b>A framed picture</b> (120 x 90 x 10 cm, 7 kg)					

1. The longest side is over 100 cm, so the price of the Oversized additional service (€3.50) will be added to the price.
2. The length is over 200 cm. The shipment will need to be sent as freight.
3. The weight is over 25 kg. The shipment will need to be sent as freight (Express Parcel weight can be max 35 kg with Oversized additional service).
4. The sum of the circumference and the longest side is over 300 cm. The shipment will need to be sent as freight.

## Useful links

- List prices: <https://www.posti.fi/en/customer-support/sending/prices-and-calculators>
- Download the postal code lists of urban areas and other areas from the Home Parcel webpage: <https://www.posti.fi/en/for-businesses/parcels-and-logistics/all-services/home-parcel>  
More information about Express freight: <https://www.posti.fi/en/for-businesses/parcels-and-logistics/all-services/express-freight>
- Read the country-specific information: <https://www.posti.fi/en/customer-support/sending/country-information>